GENIUS VISION DIGITAL

Case Study



ORGANIZATION
GOLDEN CASINO

LOCATION
GANGTOK

INDUSTRY
HOSPITALITY

APPLICATION
GVD ENTERPRISE VIDEO MANAGEMENT SOLUTION

Golden Casino

The Background

Casino Golden Gangtok is an experience that sets a gold standard when it comes to on-shore gaming destinations. It is housed within the famous Ramada by Wyndham in Gangtok and is the largest Casino in Sikkim, which provides a gamut of Casino games and tournaments, unique entertainment experiences, and the best of cuisines and beverages.

With more than 850 hotels across 60+ countries, there's bound to be a Ramada nearby. Each hotel is equipped with everything you need to enjoy your stay—whether you're exploring the local sights or staying for a meeting or convention.

They are the largest hotel franchise company in the world. With an unmatched portfolio of exceptional brands and the industry's simplest, most generous loyalty program, we are the champions of the everyday traveler. Every day, Wyndham Hotels & Resorts welcomes the world like no one else.

RAMADA
BY WYNDHAM
GANGTOK HOTEL & CASINO GOLDEN



Challenges

Here are several challenges that casinos face when it comes to implementing video surveillance systems:

Privacy concerns: One challenge that casinos may face when implementing video surveillance systems is the potential for invasion of privacy. This can be particularly sensitive in areas where people may expect a higher level of privacy, such as restrooms or dressing rooms.

Cost: Another challenge that casinos may face when implementing video surveillance systems is the cost. These systems can be expensive to install and maintain, and casinos may have limited budgets for this type of technology.

Technical challenges: There may also be technical challenges associated with implementing video surveillance systems in casinos. For example, the facility may be large or have a complex layout, making it difficult to install and maintain cameras.

Legal considerations: Casinos may also need to consider legal issues when implementing video surveillance systems, such as compliance with state and federal laws related to privacy and surveillance.

Regulatory compliance: Casinos may also have security concerns when it comes to video surveillance. They may need to protect against tampering or destruction of the cameras or footage, as well as unauthorized access to the footage.

Solution

Golden casino gets a Turnkey Video Management Hardware and Software solution that brings all their Surveillance in a Central Location and with standardization and advanced technology helps them build a scalable and reliable system.

System:

GV-DNC473-P (132 Pcs.)
GV-DNC473-MV-P (57 Pcs.)
GV-DNC5713-X12-K (35 Pcs.)
Mini PTZ (35 Pcs.)
GV-DNC464-P (18 Pcs.)
CMS Workstation (5 Pcs)
Keyboard GV-D02 (5 Pcs.)
NVR GV-6408-KR (4 Pcs.)



Benefits

Increased Security: One of the main benefits of video surveillance in casinos is increased security. Video surveillance can help to deter criminal activity, such as vandalism or theft, and can also aid in the identification and prosecution of individuals who engage in such activity.

Enhance Public Safety: Video surveillance can also enhance public safety by allowing casino staff to monitor activity in and around the facility. This can help to identify and respond to potential safety hazards or emergencies.

Improved Efficiency: Video surveillance can also help to improve the efficiency of casino operations. For example, video footage can be used to monitor employee productivity and identify areas for improvement.

Enhance Customer Experience: Video surveillance can be used to help ensure that casino customers feel safe and secure while on the premises. This can improve the overall customer experience and lead to increased customer satisfaction.

Increased Transparency: Video surveillance can also increase transparency by providing a visual record of events. This can help to build trust between casino staff and customers, and can also be used to hold casino staff accountable for their actions

Cost savings: By integrating systems, it may be possible to reduce the number of standalone systems that need to be maintained and supported, which can lead to cost savings.

Overall, integrating surveillance with other systems can help to create a more secure, efficient, and effective security solution.